

HUMAN RESOURCE INFORMATION SYSTEMS AND CRISES: POST 9-11

*Amy Hurley-Hanson, Chapman University, One University Dr. Orange CA 92866, (714) 6287312,
ahurley@chapman.edu*

*Cris Giannantonio, Chapman University, One University Dr. Orange CA 92866, (714) 6287320,
giannant@chapman.edu*

ABSTRACT

The past decade has been literally catastrophic, as evidenced by the Sept. 11, 2001, terrorist attack on the World Trade Center, the Boxing Day 2004 tsunami from a 9.1 earthquake along the vast rim of the Indian Ocean., and the Aug. 29, 2005, Katrina category-5 hurricane in Louisiana and Mississippi (Denning, 2006, p. 15). It is suggested that many American businesses have not responded to the call for better human resource crisis planning, although a few corporations have risen to the challenge. The paper contends that it is necessary a for organizations to understand the importance of implementing crucial changes in the organizational structure of businesses throughout the US. The paper argues that the Human Resource Sector is the area most responsible for the safety of personnel and therefore best suited to foster the communication requirements any crisis will necessarily exact.