

CONSISTENCY AND CONSTANCY IN MANAGEMENT OF INFORMATION: REFLECTIONS ON THE HUMAN AND ORGANIZATIONAL ASPECTS

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ABSTRACT

This paper discusses of the human and organizational issues underlying information management by drawing on field experiences and observations spanning three decades and two countries with widely divergent levels of technological sophistication. It is argued that despite the many advances of technology, there exists a remarkable consistency and constancy in the problems of information management that seem to transcend time, distance, and indeed, the level of sophistication of Information Technology itself.

Key Words: Information Management, Information Technology.